

Incidents related to alcohol

This is the policy of Arriva Trains Wales on alcohol on trains and their premises.

Arriva Trains Wales's accident statistics show clear evidence that a significant number of accidents and assaults occur because customers are under the influence of alcohol.

Arriva Trains Wales wishes to ensure that our customers' welfare is paramount and warns customers to be aware that the consumption of alcohol can lead to serious incidents and injuries.

In accordance with railway Bye-law 4 we reserve the right to deny access to our stations and trains for persons who are clearly incapable of judgment through alcohol consumption.

Additionally, in conjunction with the British Transport Police we will actively seek to prosecute any person who generates anti-social behavior in this or any other context.

If you witness such incidents, please contact a member of staff or the British Transport Police free on 0800 40 50 40.

Obviously the British Transport police fully support this policy, which is very similar to the policy used by the other Train Operating Companies. The British Transport Police rigidly enforce this policy throughout the railway network. We work very closely with local crime and Disorder partnerships to extend Town Centre 'No alcohol' zones to the railway stations such as Rhyl, where there have been a number of alcohol related incidents over the years.